



What am I to do if... the ceiling fan does not move air

If your ceiling fan is not moving air, use the steps below to determine the cause of airflow issues:

1. Confirm the ceiling fan is spinning in the right direction (counter clockwise for cooling, clockwise in winter).

2. Verify the ceiling fan is suspended to hang between 7-8 feet (2.10 - 2.40 m) from the floor so the air is reaching the ground. Also, a fan that is too close to the ceiling or wall will provide poor airflow.

3. Consider using a longer downrod that allows the ceiling fan to hang at least 8-9 feet (2.40 - 2.70 m) from the floor.

4. Confirm that your ceiling fan has the right size for your room. Ceiling fans which are too small may not move enough air.

If your ceiling fan is new, go through each of the steps listed above. Click <u>here</u> to find more advices regarding ceiling fan troubles on Casa Bruno's website. If the issue is not resolved, contact your ceiling fan dealer and explain the problem.

If you have an older ceiling fan, perhaps it's time to upgrade to a new ceiling fan. Check out the ceiling fans on **Casa Bruno's website**.